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# Capitalization and transferability of the lessons learned: the pilot project experience in NET PES partner ARTI.





## The Welcome House

An holistic, person-centred model known as 'one way in', which provides new arrivals with personalised support in the areas of employment, education, mentoring, guidance and access to public services and opportunities, in collaboration with the Swedish Public Employment Service.

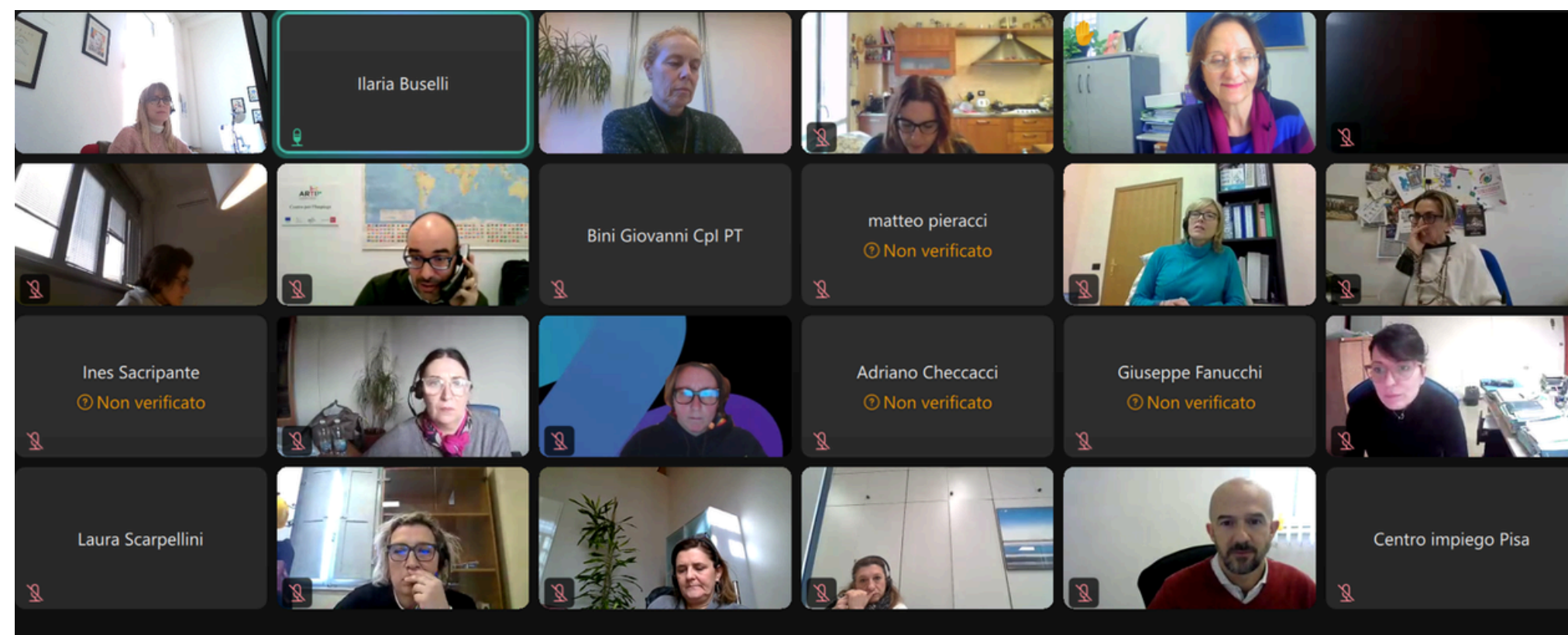
This good practice was found to be interesting within the FAMI WE IN project aimed at citizens of third countries.



# How we have chosen the best practice:

## 2 Training Sessions

- 29th of January 2026
- 6th February 2026







# What impressed our partners most

## The success factors:

- a welcoming and accessible model that combines integrated services
- a welcoming, informal and inclusive environment that promotes trust, participation and a sense of belonging to the city





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# In ARTI ecosystem... The steps to implement the best practice





- 1 bilateral online meeting with City of Stockholm
- 3 online meetings with stakeholders of Tuscany Region and ARTI internal staff





# The pilot project output is inspired by the

- Co-Design services approach from the Welcome House
- Adapting to local context







## A brief overview of topics investigated in the questionnaire

- the reason of your visit
- the outcome of the meeting
- opinion on the services
- suggestions
- needs
- study







## Improvement's areas and suggestions for future...

- To define a number of clients to administer questionnaire (time range today-2028)
- Online form to optimize accessibility and monitoring activities

